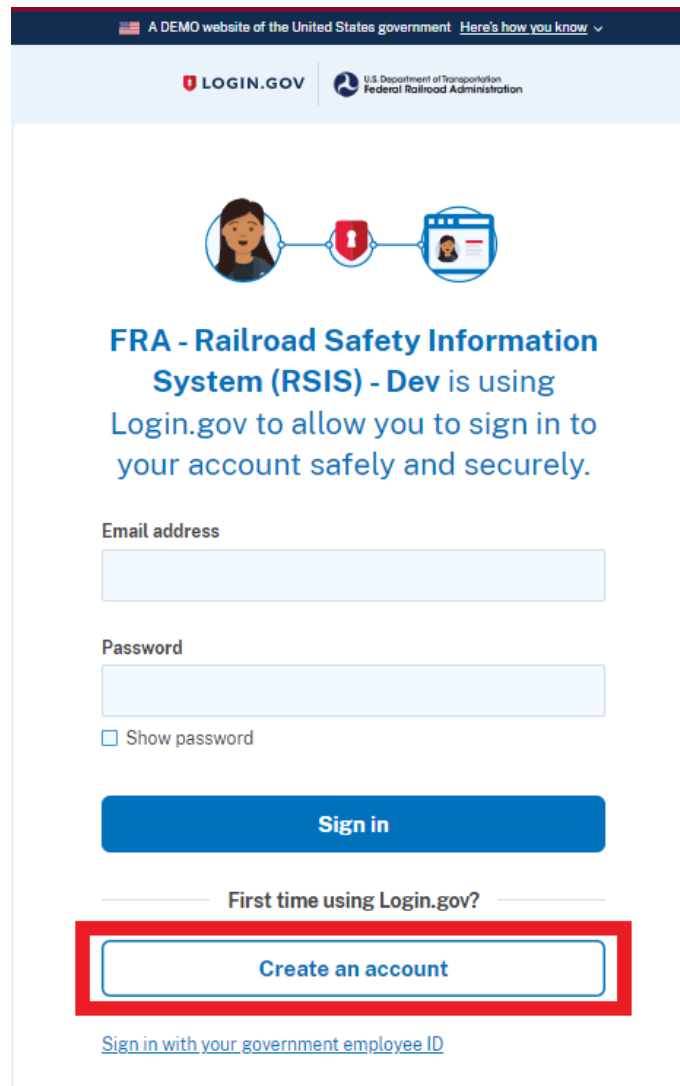


Login.gov (New Account User Registration)


Registering for an Account

1. Navigate to [Login.gov](https://login.gov)
2. The application will take you to the Login.gov sign in page. (See Figure 2).



A DEMO website of the United States government [Here's how you know](#) ▾

LOGIN.GOV U.S. Department of Transportation
Federal Railroad Administration



FRA - Railroad Safety Information System (RSIS) - Dev is using Login.gov to allow you to sign in to your account safely and securely.

Email address

Password

☐ Show password

Sign in

First time using Login.gov?

Create an account

[Sign in with your government employee ID](#)

Figure 2 – Login.gov Login Page

3. Select Create an Account.

4. The Login.gov page will open its account creation process. (See Figure 3).

Create your account

Enter your email address

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

☒ English (default)

☐ Español

☐ Français

☐ I read and accept the Login.gov [Rules of Use](#)

Submit

[Cancel](#)

[Security Practices and Privacy Act Statement](#)

[Privacy Act Statement](#)

Figure 3 - login.gov Create your account

5. Provide your preferred e-mail address for Sign-in
 1. This should only be Non-DOT emails.
 2. The email used should be the email used to log into the various RSIS applications.
6. Read the Rules of Use and Confirm by checking the box before Submitting.
7. You will receive an e-mail confirming your registration. (See Figure 4).

Check your email

We sent an email to [REDACTED] with a link to confirm your email address. Follow the link to continue creating your account.

Didn't receive an email? [Resend](#)

Or, [use a different email address](#)

You can close this window if you're done.

Figure 4 - Login.gov account confirmation window

8. In your e-mail you will have a message with a selectable button and a hyperlink you may copy. (See Figure 5).

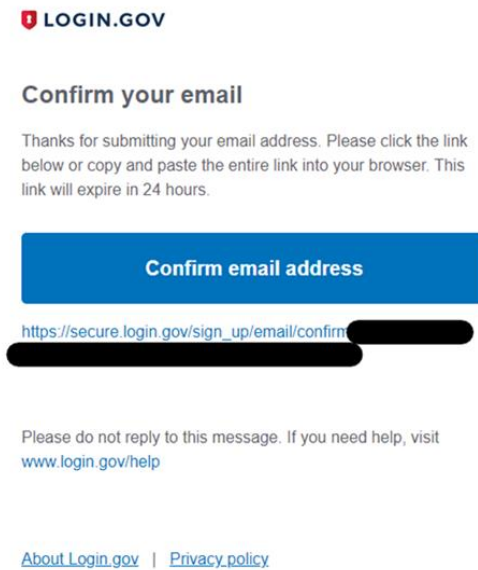


Figure 5 - Login.gov Confirmation Hyperlink

9. After using the button or hyperlink a browser window for Login.gov password setting will open. (See Figure 6).

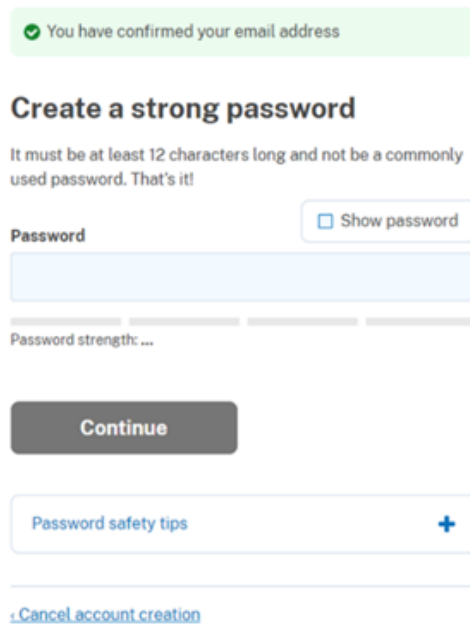




Figure 6 - Login.gov Password creations


10. Please follow the guidance as describe on figure 7 and click on the “Continue” button.
11. The login.gov registration will open the Authentication method setup. (See Figure 7).
12. All users should use the Authenticator application along with the Login.gov password.


Authentication method setup


Add another layer of security by selecting a multi-factor authentication method. We recommend you select at least (2) two different options in case you lose one of your methods.

☐  **Security key**
A physical device, often shaped like a USB drive, that you plug in to your device.

☐  **Government employee ID**
PIV/CAC cards for government and military employees. Desktop only.

☐  **Authentication application**
Download or use an authentication app of your choice to generate secure codes.

☐  **Text or voice message**
Receive a secure code by (SMS) text or phone call.

☐  **Backup codes**
A list of 10 codes you can print or save to your device. When you use the last code, we will generate a new list. Keep in mind backup codes are easy to lose.

Continue

Figure 7 - Login.gov authentication additional options

13. Please provide a nickname for your authentication method (ex: FRA Auth App) (See figure 8).

Add an authentication app

Set up an authentication app to sign in using temporary security codes. [What is an authentication app?](#)

1 Give it a nickname

If you add more than one app, you'll know which one is which.

2 Open your authentication app

3 Scan this QR barcode with your app



Or enter this code manually into your authentication app

 Copy

4 Enter the temporary code from your app

☐ Remember this browser

Submit

Figure 8 - Login.gov account name

14. You will select the authenticator app/temporary code to sync credentials with the Login.gov account.

15. Once your method is selected, please choose “add another method” (See figure 9).

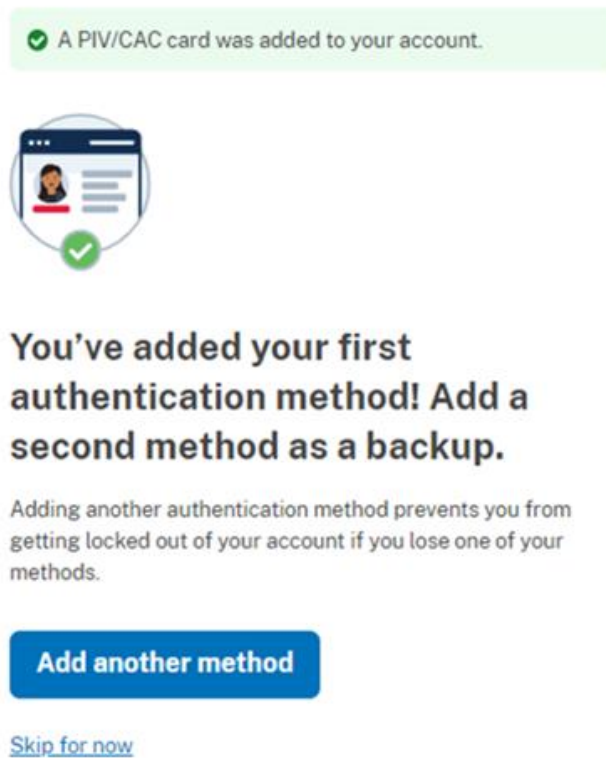



Figure 9 - login.gov add another method screen


16. System will Open the authentication methods with your selected option displayed.


17. If an authentication app is not possible, please select phone as your second method. (See Figure 10). If you do not have a second method and your first method becomes unavailable, you may not be able to access the account without the help of Login.gov customer support which may exceed a single business day to resolve.


Authentication method setup


Add another layer of security by selecting a multi-factor authentication method. We recommend you select at least (2) two different options in case you lose one of your methods.

☐  **Security key**
A physical device, often shaped like a USB drive, that you plug in to your device.

☐  **Government employee ID**
PIV/CAC cards for government and military employees. Desktop only.

☐  **Authentication application**
Download or use an authentication app of your choice to generate secure codes.

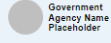

☐  **Text or voice message**
Receive a secure code by (SMS) text or phone call.

☐  **Backup codes**
A list of 10 codes you can print or save to your device. When you use the last code, we will generate a new list. Keep in mind backup codes are easy to lose.

Continue

Figure 10 - Login.gov Text or Voice Message method

18. Confirm the method by selecting text or voicemail (Voice message is only available for North American numbers), and entering a valid 11-digit US number, or using the dropdown to select additional options for international numbers (See Figure 11).




Add a phone number

We'll send you a security code **each time you sign in**.

Message and data rates may apply. Do not use web-based (VOIP) phone services or premium rate (toll) phone numbers.

Phone number
Example: (201) 555-0123



How should we send you a code?
You can change this selection the next time you sign in. If you entered a landline, please select "Phone call" below.

☒ Text message (SMS)

☐ Phone call

Continue

[Cancel](#)

Figure 11 - Login.gov Text Message or Phone Call

19. You will receive a call or text message with a six-digit confirmation number to enter into the browser. (See figure 12).

Enter your security code

We sent a security code to (***) ***-5969. This code will expire in 10 minutes.

One-time code

☐ Remember this browser

Submit

[↻ Get another code](#)

Can't use your phone?
[Choose another authentication method](#)

[Cancel](#)

Figure 12 - Login.gov text confirmation code

20. Once your two methods are selected you can choose not to add additional methods by selecting “Skip for now” (See figure 13).

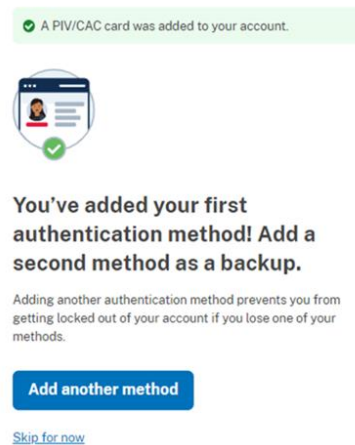


Figure 13 - Add another method

21. You will be presented with your account via the Login.gov account management screen (See figure 14), but at this point you are ready to use Login.gov to access your selected application.
22. The page shown in Figure 14 is where you can associate other e-mails with the account, change your password, add authentication methods, and other options as well.

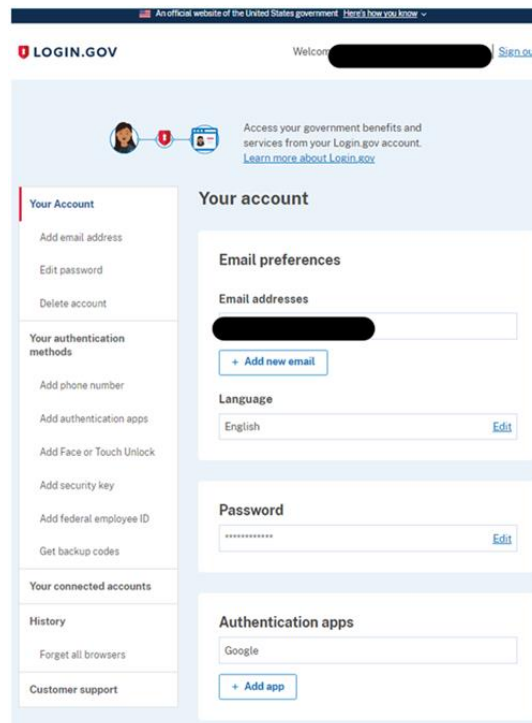


Figure 14 - Login.gov account management screen

23. Please note that additionally added e-mails will not replace your existing e-mail and will not be in effect until confirmed. (See Figure 15).

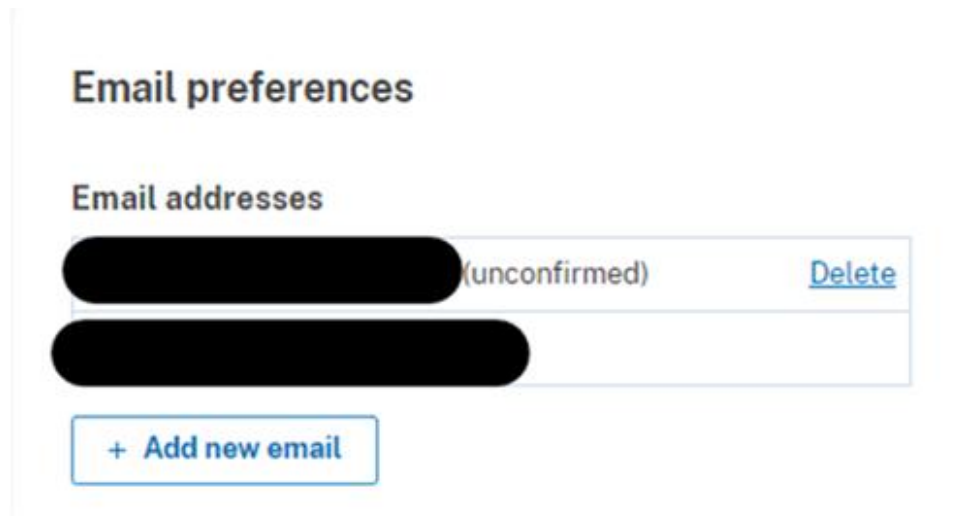
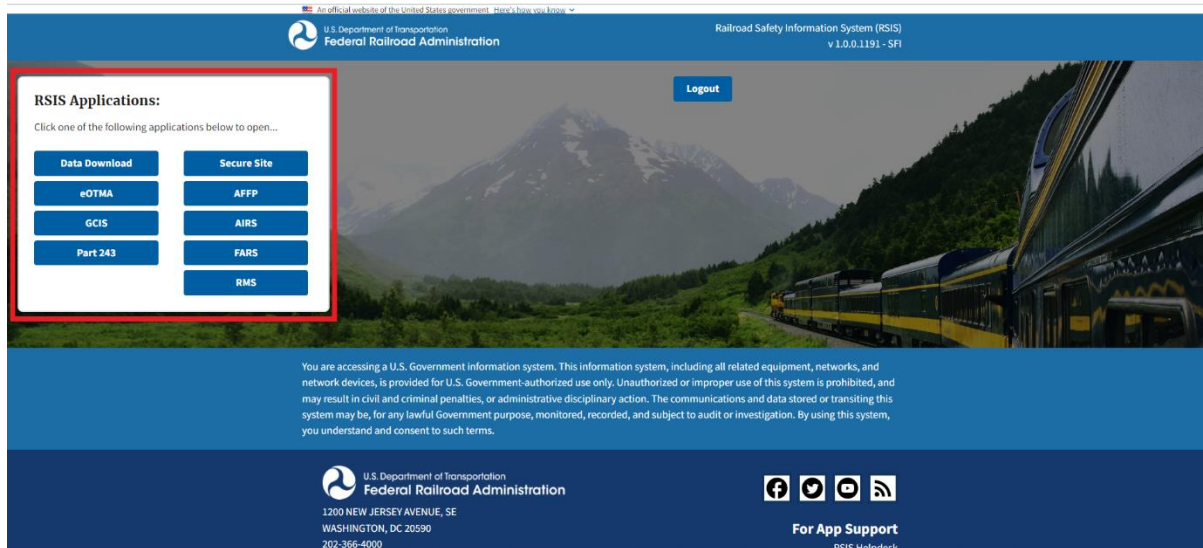


Figure 15 - Login.gov second

24. If you have multiple account e-mails used with FRA Applications linking them to one Login.gov account will consolidate them.
25. Select the application you wish to access in the Login Page, (See figure 16).



26.

Figure - 16 Application Selection Page

Accessing the application / Login

Navigate to the application

1. Navigate to DOT FRA Authentication App: [Authentication Application](#)
2. On the landing page, in the Non-DOT Users card, click the Login button (See image below)

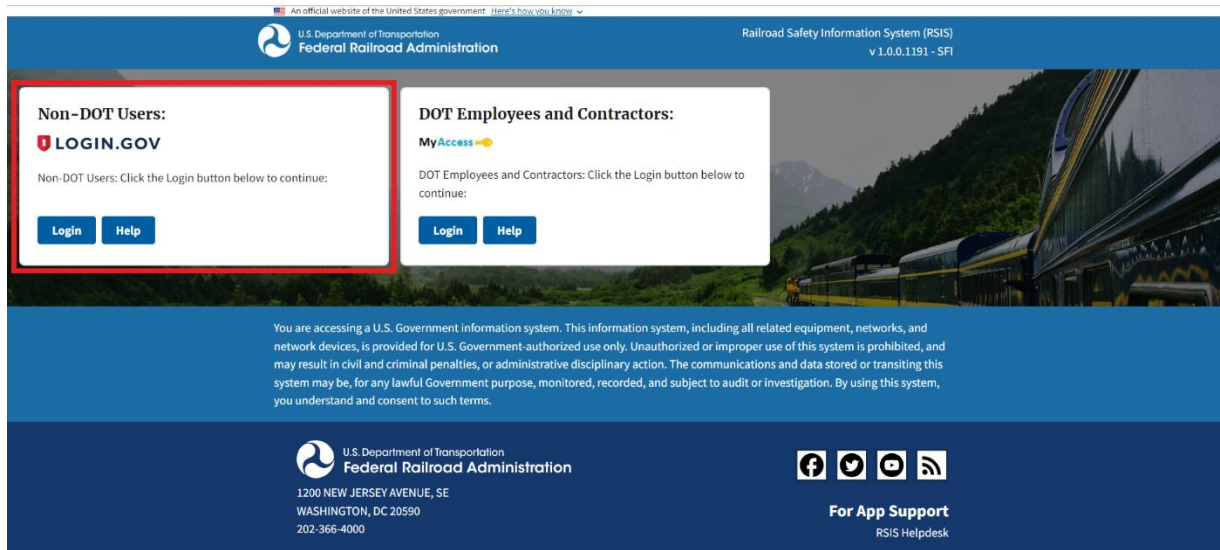


Figure 17 - Universal FRA Landing page

3. You are redirected to the Login.gov login page (See Image Below).

The screenshot shows the Login.gov login page. At the top, there is a dark blue header with the text "A DEMO website of the United States government" and a link "Here's how you know". Below this is a light blue banner with the "LOGIN.GOV" logo and the "U.S. Department of Transportation Federal Railroad Administration" logo. The main content area features a diagram with three circular icons: a person, a red shield with a white keyhole, and a computer screen showing a login interface. Below the diagram, the text reads: "FRA - Railroad Safety Information System (RSIS) - Dev is using Login.gov to allow you to sign in to your account safely and securely." There are two input fields: "Email address" and "Password". Below the "Password" field is a checkbox labeled "Show password". At the bottom, there is a large blue button with the text "Sign in", which is highlighted by a red rectangular border.

A DEMO website of the United States government [Here's how you know](#) ✓

LOGIN.GOV U.S. Department of Transportation
Federal Railroad Administration

FRA - Railroad Safety Information System (RSIS) - Dev is using Login.gov to allow you to sign in to your account safely and securely.

Email address

Password

☐ Show password

Sign in

4. Users will use the authenticator application after entering their username and password.

5. User will select phone or auth app second form authentication, (see figure 20), or (see figure 21).

Enter your authentication app code

One-time code

☐ Remember this browser

Submit

Enter the code from your authenticator app. If you have several accounts set up in your app, enter the code corresponding to [REDACTED] at **Login.gov**.

Don't have your authenticator app?

[Choose another authentication method](#)

[Cancel](#)

Figure 20 - One time code

Enter your security code

We sent a security code to (***) ***-5969. This code will expire in 10 minutes.

One-time code

☐ Remember this browser

Submit

 [Get another code](#)

Can't use your phone?

[Choose another authentication method](#)

[Cancel](#)

Figure 21 – One text time code

6. You will select the application you wish to access in the Login Page, (See figure 22).

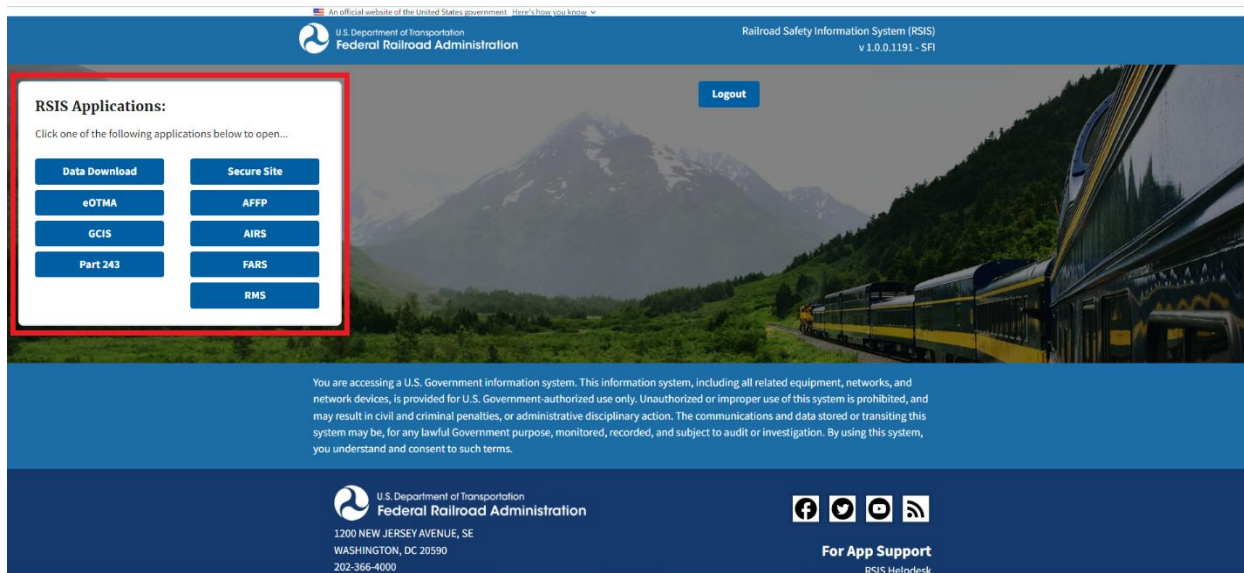


Figure 22 - Application Selection Page

7. You may see a loading wheel the application and Login.gov validate your sign in ending with the selected FRA application opening, (see figure 23)

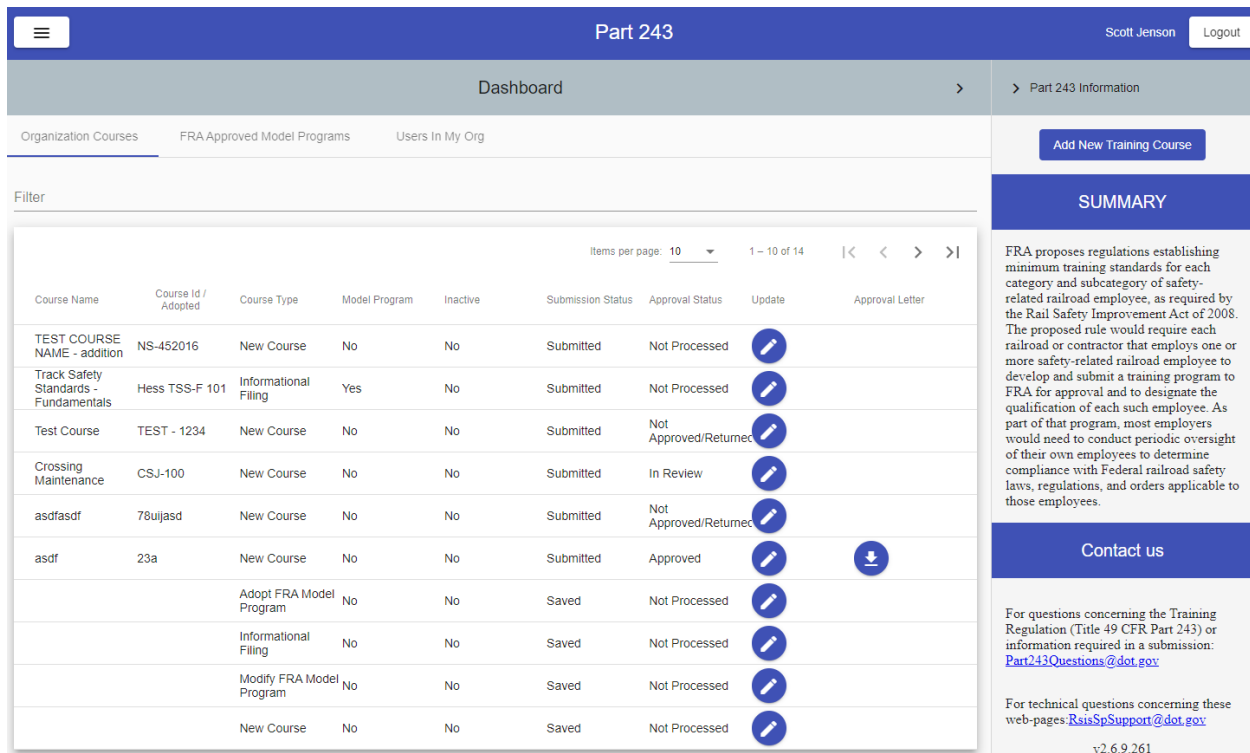


Figure 23 – Part243 Application

Who do I contact for any questions?

For any assistance with the various RSIS applications, the preferred method is to email the RSIS Help Desk at RsisHelpdesk@dot.gov. You may also contact by phone toll-free at (888) 372-9393.

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